



Seat No. \_\_\_\_\_

**HK-010-1204004**

**Second Year B. H. T. M. (Sem. IV)**

**Examination**

**April - 2023**

**4.4 : Advance Housekeeping-I**

*(New course)*

**Faculty Code : 010**

**Subject Code : 1204004**

**Time : 2:30 Hours / Total Marks : 70**

- Instructions :** (1) Question 1 and 2 are compulsory.  
(2) Attempt any three questions from Questions 3 to 7  
(3) The marks are indicated in front of the question.

- 1 Do as directed : 7+7=14**
- (a) Fill in the blanks: **1x7=7**
- (i) The primary goal of hotel pest control is to \_\_\_\_\_ pests from entering the premises and \_\_\_\_\_ them if they do.
  - (ii) Pest control professionals are a variety of methods to eliminate pests, including chemical \_\_\_\_\_, \_\_\_\_\_ and \_\_\_\_\_.
  - (iii) Creating a focal point in a room can draw attention and create a \_\_\_\_\_.
  - (iv) A \_\_\_\_\_ is a visual representation of a designer's concept, using images and materials to convey the feel of the space.
  - (v) The main materials used in flower arrangements are \_\_\_\_\_ and \_\_\_\_\_.
  - (vi) The process of arranging flowers in a vase is called \_\_\_\_\_.
  - (vii) A contract is legally binding \_\_\_\_\_ between two or more parties.

(b) Match the following:

**7x1=7**

**Group A**

**Group B**

- |   |                       |
|---|-----------------------|
| (A) The main entrance and public space of The hotel where guests check in, wait And socialize | (i) Business Centre   |
| (B) Private spaces for guests stay which Include a bed, bathroom, desk and Other amenities.   | (ii) Swimming Pool    |
| (C) An on-site dining establishment that may be open to both hotel guests and the pubic       | (iii) Lobby           |
| (D) Rooms equipped with audio-visual Equipment and other amenities used For conferences.      | (iv) Fitness Center   |
| (E) Space equipped with exercise Equipment for guests   | (v) Guest rooms       |
| (F) A recreational area within the hotel that offers guests the opportunity to Swim and relax | (vi) Conference Rooms |
| (G) A designated area within the hotel Where guest can access computers And office equipment  | (vii) Restaurant      |

**2** Describe any seven from following in 100 words each:

**7x2=14**

- |                     |                   |
|---------------------|-------------------|
| (a) Mechanics       | (b) Accessories   |
| (c) Rhythm          | (d) Contrast      |
| (e) Natural Posture | (f) Ergonomics    |
| (g) Acrylic         | (h) Beauty        |
| (i) Expressiveness  | (j) Functionalism |

- 3** Calculate the costing of man hours from the contract details given below: **14**
- Man hours = area  $\times$  time  $\times$  frequency
- (Hint : a contracted firm must clean five different areas, taking two hours each, twice a week, then man-hours will be calculated as:
- Man-hours = 5  $\times$  2  $\times$  2 hours = 20 hours
- 4** Label the diagram of any seven equipment and write a brief note on the equipment required in making flower arrangement. **14**
- 5** Label the layout of a laundry and explain in brief laundry equipment. **14**
- 6** Write a note on the emerging trends in housekeeping today. Expand and give the meanings of the following items. **14**
- (a) VoIP (b) GPS
- (c) Wi-Fi (d) WLAN
- (e) PDA
- 7** What is strain ? Write the general procedures of stains and classification of stains. **14**
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